

18 June 2016

Suncorp to pay Picton claims following expert reports

Following a detailed assessment of expert reports into the cause of the damage sustained in the New South Wales town of Picton during the recent East Coast Low storm, Suncorp has determined that the event was covered under the Storm section of customers' policies.

Customers have been advised and Suncorp's claims team and assessors are working with them to settle their claims.

While we appreciate this is a taxing time for customers, it is important that insurers thoroughly investigate the circumstances into the cause of such events to ensure the integrity of all policies. This includes obtaining hydrology reports, an important step in the process.

Suncorp brands include AAMI, Vero, Resilium and GIO.

ENDS

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